

State	Consumer Complaint Contact Information	
Alabama	<p align="center">Commission on Higher Education Alabama Commission on Higher Education, P.O. Box 302000 Montgomery, AL 36130-2000 http://www.accs.cc/complaintform.aspx</p>	<p align="center">Department of Postsecondary Education Alabama Department of Postsecondary Education, P.O. Box 302130 Montgomery, AL 36130-2130</p>
Alaska	<p align="center">Alaska Commission on Postsecondary Education PO Box 110505 Juneau, AK 99811-0505 EED.ACPE-IA@alaska.gov http://akadvantage.alaska.gov/Portals/0/Content/ACPEStat051911b.pdf http://akadvantage.alaska.gov/Portals/0/Content/ACPERegs052611.pdf</p> <p align="center">Alaska Office of Attorney General, Consumer Protection Unit 1031 W. Fourth Avenue, Suite 200 Anchorage, AK 99501 attorney.general@alaska.gov http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf</p>	
Arizona	<p align="center">Arizona State Board for Private Postsecondary Education 1400 W. Washington Street, Room 260, Phoenix, AZ 85007 http://azppse.gov/student_info/compliance.asp</p>	
Arkansas	<p align="center">State Board of Private Career Education Arkansas State Board of Private Career Education 501 Woodlane, Suite 312S, Little Rock, AR 72201 sbpce@arkansas.gov http://www.sbpce.org/complaint_process.html</p>	<p align="center">Higher Education Coordinating Board, Department of Higher Education 114 East Capitol Ave., Little Rock, AR 72201 ADHE_Info@adhe.edu http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf</p>
California	<p align="center">California Bureau of Private Postsecondary Education P.O. Box 980818, W. Sacramento, CA 95798-0818 bppe@dca.ca.gov http://www.bppe.ca.gov/forms_pubs/complaint.pdf</p>	
Colorado	<p align="center">Colorado Department of Higher Education 1560 Broadway, Suite 1600 Denver, Colorado 80202 http://higher.ed.colorado.gov/Academics/Complaints/default.html http://higher.ed.colorado.gov/DPOS/Students/complaint.html</p>	

Connecticut	<p style="text-align: center;">Connecticut Office of Financial and Academic Affairs for Higher Education 61 Woodland Street, Hartford, CT 06105-2326 860-947-1800</p> <p style="text-align: center;">Connecticut Department of Consumer Protection 165 Capitol Avenue, Room 110, Hartford CT 06106 trade.practices@ct.gov http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPFR-2.pdf</p>
Delaware	<p style="text-align: center;">Delaware Higher Education Office Carvel State Office Building, 5th Floor, 820 N. French Street Wilmington, DE 19801-3509 dheo@doe.k12.de.us</p> <p style="text-align: center;">Delaware Attorney General Consumer Protection Wilmington: 820 N. French Street 5th floor Wilmington, DE 19801 consumer.protection@state.de.us</p>
District of Columbia	<p style="text-align: center;">District of Columbia Office of the State Superintendent of Education Education Licensure Commission 810 First Street, NE, 9th Floor, Washington, DC 20002 http://osse.dc.gov/sites/default/files/dc/sites/osse/publication/attachments/complaint_form_4_11.pdf</p>
Florida	<p style="text-align: center;">Florida Commission for Independent Education 325 W. Gaines Street, Suite 1414, Tallahassee, FL 32399-0400 http://www.fldoe.org/cie/complaint.asp</p>
Georgia	<p style="text-align: center;">Georgia Nonpublic Postsecondary Education Commission 2082 E. Exchange Pl. #220, Tucker, GA 30084-5334 http://rules.sos.state.ga.us/docs/392/5/06.pdf</p>
Hawaii	<p style="text-align: center;">Hawaii State Board of Education P.O. Box 2360, Honolulu, Hawaii 96804 ocp@dcca.hawaii.gov http://hawaii.gov/dcca/ocp/consumer_complaint</p>
Idaho	<p style="text-align: center;">Idaho State Board of Education Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street, P.O. Box 83720, Boise, ID 83720-0037</p>

<p>Illinois</p>	<p>Board of Higher Education Illinois Board of Higher Education 431 East Adams, 2nd Floor Springfield, Illinois 62701-1404 info@ibhe.org Institutional Complaint Hotline: (217) 557-7359</p>	<p>State Board of Education – Private Business and Vocational Schools Illinois State Board of Education 100 N. 1st Street Springfield, Illinois 62777 http://webprod1.isbe.net/contactisbe/ (email)</p> <p>Illinois Attorney General, Consumer Fraud Bureau 500 South Second Street, Springfield, IL 62706 Consumer Fraud Hotline: (800) 243-0618</p>
<p>Indiana</p>	<p>Indiana Commission on Proprietary Education Attn: Director of Regulatory Compliance 302 W Washington Street, Room E201 Indianapolis IN 46204 http://www.in.gov/cpe/files/sf39280-complaint.pdf</p>	
<p>Iowa</p>	<p>Iowa Student Aid Commission 603 E. 12th Street, 5th Floor, Des Moines, IA 50319 info@iowacollegeaid.gov https://apps.iowacollegeaid.gov/marketing/docs/constituentrequestform.pdf</p>	
<p>Kansas</p>	<p>Kansas Board of Regents 1000 SW Jackson Street, Suite 520, Topeka, KS 66612-1368 http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf</p>	
<p>Kentucky</p>	<p>Kentucky Board of Proprietary Education 911 Leawood Drive, Frankfort, KY 40601-3319 http://www.bpe.ky.gov/NR/rdonlyres/1BB8CA02-8F89-43A3-8957-AB01DB805389/0/ComplaintForm.doc</p>	<p>Kentucky Council on Postsecondary Education 1024 Capital Center Dr. #320 Frankfort, KY 40601-7512</p> <p>Office of the Attorney General Capitol Suite 118, 700 Capitol Avenue, Frankfort, KY 40601-3449 consumer.protection@ag.ky.gov http://www.ag.ky.gov/NR/rdonlyres/19D2FEF3-0666-49B5-A184-38006DA45B2C/0/complaint_gen.pdf</p>
<p>Louisiana</p>	<p>Louisiana Attorney General Office, Consumer Protection Section P.O. Box 94005, Baton Rouge, LA 70804 ConsumerInfo@ag.state.la.us, 1-800-351-4889, 225-326-6465 http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15</p> <p>Complaints can also be sent: Attn: Nancy Beall or Dr. Larry Trembly, P.O. Box 3677, Baton Rouge, LA 70821-3677</p>	

<p>Maine</p>	<p align="center"> Maine Department of Education Harry Osgood - Complaints 23 State House Station Augusta, ME 04333-0023 harry.osgood@maine.gov </p> <p align="center"> Maine Attorney General, Consumer Protection Division 6 State House Station Augusta, ME 04333 http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml </p>	
<p>Maryland</p>	<p align="center"> Maryland Higher Education Commission 839 Bestgate Road, Suite 400, Annapolis, MD 21401-3013 http://www.mhec.state.md.us/career/pcs/gripe.asp </p> <p align="center"> Maryland Attorney General, Consumer Protection Division 200 St. Paul Place, Baltimore, MD 21202 consumer@oag.state.md.us https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm Consumer Protection Hotline: (410) 528-8662 </p>	
<p>Massachusetts</p>	<p align="center"> Massachusetts Board of Higher Education One Ashburton Place Room 1401 Boston, MA 02108 http://www.mass.edu/forstudents/complaints/complaintprocess.asp </p>	
<p>Michigan</p>	<p align="center"> Michigan Department of Licensing and Regulatory Affairs, Bureau of Commercial Services, Licensing Division Proprietary School Unit Staff 201 N. Washington Sq., Lansing, MI 48913 http://www.michiganps.net/complaint.aspx </p>	
<p>Minnesota</p>	<p align="center"> Minnesota Office of Higher Education 1450 Energy Park Drive, Suite 350, St. Paul, MN 55108-5227 http://www.ohe.state.mn.us/oheContactForm.cfm (email) </p>	
<p>Mississippi</p>	<p align="center"> Mississippi Commission on College Accreditation 3825 Ridgewood Road, Jackson, MS 39211-6453 </p> <p align="center"> Consumer Protection Division, Office of the Attorney General P.O. Box 22947, Jackson, Mississippi 39225-2947 http://www.ago.state.ms.us/index.php/contact (email) http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf </p>	<p align="center"> Mississippi Commission of Proprietary Schools and College Registration 3825 Ridgewood Road, Jackson, MS 39211-6453 </p> <p align="center"> Consumer Protection Division, Office of the Attorney General P.O. Box 22947, Jackson, Mississippi 39225-2947 http://www.ago.state.ms.us/index.php/contact (email) http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf </p>

<p>Missouri</p>	<p align="center">Missouri Department of Higher Education 205 Jefferson Street, P.O. Box 1469, Jefferson City, MO 65102-1469, info@dhe.mo.gov</p>	
<p>Montana</p>	<p align="center">Montana Board of Regents Office of Commissioner of Higher Education Montana University System 2500 Broadway Street P.O. Box 203201 Helena, MT 59620-3201</p> <p align="center">Montana Office of Consumer Protection 2225 11th Avenue P.O. Box 200151 Helena, MT 59620-0151 contactocp@mt.gov http://www.doj.mt.gov/consumer/docs/complaintform.pdf</p>	
<p>Nebraska</p>	<p align="center">Department of Education, Private Postsecondary Career Schools Nebraska Department of Education Investigations Office 301 Centennial Mall South P.O. Box 98987 Lincoln, NE 68509-4987 http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf</p>	<p align="center">Nebraska Coordinating Commission for Postsecondary Education P.O. Box 95005, Lincoln, NE 68509-5005</p> <p align="center">Nebraska Attorney General Consumer Protection Division 2115 State Capitol, Lincoln, NE 68509 http://www.ago.state.ne.us/consumer/emailforms/consumer_complaint.htm Consumer Protection Hotline: (800) 727-6432</p>
<p>Nevada</p>	<p align="center">Nevada Commission on Postsecondary Education 3663 East Sunset Road, Suite 202, Las Vegas, Nevada 89120 http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</p>	
<p>New Hampshire</p>	<p align="center">New Hampshire Department of Education Stephen Berwick, Coordinator, Dispute Resolution, and Constituent Complaints 101 Pleasant Street Concord, NH 03301 (603) 271-2299 Stephen.Berwick@doe.nh.gov</p>	

<p>New Jersey</p>	<p>Commission on Higher Education New Jersey Commission on Higher Education P.O. Box 542, Trenton, NJ 08625 nj_che@che.state.nj.us</p> <p>New Jersey Division of Consumer Affairs 124 Halsey Street, Newark, New Jersey 07102 http://www.nj.gov/oag/ca/complaint/ocp.pdf</p>	<p>New Jersey Department of Labor and Workforce Development 1 John Fitch Plaza, P.O. Box 110, Trenton, NJ 08625-0110 schoolapprovalunit@dol.state.nj.us</p> <p>http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf</p>
<p>New Mexico</p>	<p>New Mexico Higher Education Department 2048 Galisteo, Santa Fe, NM 87505 http://www.hed.state.nm.us/uploads/FileLinks/b23fc959f37c44bb8e3caae612e0dba7/PPS%20Complaint%20Form.pdf</p>	
<p>New York</p>	<p>Office of College and University Evaluation New York Office of College and University Evaluation New York State Education Department 5 North Mezzanine, Albany, NY 12234 ocueinfo@mail.nysed.gov http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</p>	<p>Bureau of Proprietary School Supervision New York Bureau of Proprietary School Supervision New York State Education Department 99 Washington Avenue, Room 1613 OCP, Albany, New York 12234 www.acces.nysed.gov/bpss/students/documents/ComplaintForm.pdf</p>
<p>North Carolina</p>	<p>Board of Governors for the University of North Carolina Postsecondary Education Complaints c/o Assistant Director of Licensure and Workforce University of North Carolina General Administration 910 Raleigh Road Chapel Hill, NC 27514 studentcomplaint@northcarolina.edu http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx</p>	<p>Community College System Office of Proprietary Schools North Carolina Community College System Office of Proprietary Schools 200 West Jones St. Raleigh, North Carolina 27603 http://www.nccommunitycolleges.edu/Proprietary_Schools/docs/PDFFiles/StdtdCompltForm.pdf</p>
<p>North Dakota</p>	<p>North Dakota Department of Career and Technical Education (if school is “authorized”) State Capitol - 15th Floor, 600 E. Boulevard Ave. Dept. 270 Bismarck, ND 58505-0610 cte@nd.gov</p> <p>North Dakota Consumer Protection Division (if school is “exempt” or not authorized) Office of Attorney General Gateway Professional Center, 1050 E Interstate Ave. Suite 200 Bismarck, ND 58503-5574 http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf</p>	

Ohio	<p style="text-align: center;">Ohio Board of Regents 30 East Broad Street, 36th Floor Columbus, OH 43215-3414</p> <p style="text-align: center;">Ohio Attorney General, Consumer Protection Section 30 E. Broad St., 14th floor Columbus, OH 43215-3400 http://www.ohioattorneygeneral.gov/consumercomplaint</p>	<p style="text-align: center;">Ohio State Board of Career Colleges and Schools 30 East Broad Street, Suite 2481 Columbus, OH 43215 http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68</p>
Oklahoma	<p style="text-align: center;">Oklahoma State Regents for Higher Education 655 Research Parkway, Suite 200 Oklahoma City, OK 73104</p> <p style="text-align: center;">Oklahoma Office of the Attorney General, Consumer Protection Unit Attn: Investigative Analyst 313 NE 21st Street, Oklahoma City, OK 73105 http://www.oag.state.ok.us/oagweb.nsf/ccomp.html</p>	<p style="text-align: center;">Oklahoma State Board of Private Vocational Schools 3700 Classen Boulevard, Suite 250 Oklahoma City, OK 731182864</p> <p style="text-align: center;">Oklahoma Office of the Attorney General, Consumer Protection Unit Attn: Investigative Analyst 313 NE 21st Street, Oklahoma City, OK 73105 http://www.oag.state.ok.us/oagweb.nsf/ccomp.html</p>
Oregon	<p style="text-align: center;">Office of Degree Authorization Oregon Office of Degree Authorization 1500 Valley River Drive, Suite 100 Eugene, OR 97401</p> <p style="text-align: center;">Oregon Attorney General, Financial Fraud/Consumer Protection Section 1162 Court St. NE, Salem, OR 97301-4096 http://www.doj.state.or.us/finfraud/pdf/concompform.pdf</p>	<p style="text-align: center;">Oregon Department of Education, Private Career Schools Office 255 Capitol Street NE, Salem, OR 97310-0203 http://www.ode.state.or.us/teachlearn/specialty/pcs/forms/complaint-procedures.doc</p>
Pennsylvania	<p style="text-align: center;">Pennsylvania Department of Education 333 Market Street, Harrisburg, PA 17126-0333</p> <p style="text-align: center;">Office of Attorney General, Bureau of Consumer Protection 14th Floor, Strawberry Square, Harrisburg, PA 17120 http://www.attorneygeneral.gov/uploadedFiles/Complaints/BCP_Complaint_Form.pdf</p>	
Rhode Island	<p style="text-align: center;">Rhode Island Board of Governors for Higher Education Shepard Building, 80 Washington Street, Providence, RI 02903</p> <p style="text-align: center;">Rhode Island Department of Attorney General, Consumer Protection Unit 150 South Main Street, Providence, RI 02903 http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf</p>	

South Carolina	<p align="center">South Carolina Commission on Higher Education 1333 Main Street, Suite 200 Columbia, SC 29201 http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf</p>	
South Dakota	<p align="center">South Dakota Board of Regents 306 E. Capitol Ave, Suite 200, Pierre, SD 57501-2545</p> <p align="center">South Dakota Office of Attorney General, Division of Consumer Protection 1302 E Hwy 14 Suite 3, Pierre, SD 57501-8053 http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx</p>	
Tennessee	<p align="center">Tennessee Higher Education Commission 404 James Robertson Parkway, Suite 1900, Nashville, TN 37243 http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf</p>	
Texas	<p align="center">Higher Education Coordinating Board Texas Higher Education Coordinating Board 1200 E. Anderson Lane, Austin, Texas 78752</p> <p align="center">Office of the Attorney General Consumer Protection Division PO Box 12548, Austin, TX 78711-2548 https://www.oag.state.tx.us/consumer/complaintform.pdf</p>	<p align="center">Texas Workforce Commission Career Schools and Colleges - Room 226-T 101 East 15th Street, Austin, Texas 78778-0001 http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf</p> <p align="center">f</p> <p align="center">Additional complaint information is available at http://www.twc.state.tx.us/svcs/propschools/problem-school.html</p>
Utah	<p align="center">Utah Division of Consumer Protection 160 East 300 South Salt Lake City, Utah 84111 consumerprotection@utah.gov http://consumerprotection.utah.gov/complaints/index.html</p>	
Vermont	<p align="center">Vermont Department of Education, State Board of Education 120 State Street, Montpelier, VT 05620-2501</p> <p align="center">Vermont Attorney General's Office 109 State Street, Montpelier, VT 05609-1001</p>	
Virginia	<p align="center">State Council of Higher Education for Virginia 101 N. 14TH St., James Monroe Building, Richmond, VA 23219 communications@schev.edu http://www.schev.edu/students/studentcomplaint.asp</p>	

<p>Washington</p>	<p>Washington Higher Education Coordinating Board 917 Lakeridge Way P.O. Box 43430, Olympia, WA 98504-3430 dainfo@hecb.wa.gov</p> <p>Washington State Office of the Attorney General 1125 Washington Street SE P.O. Box 40100, Olympia, WA 98504-0100 https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection (email) https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx (complaint form)</p>	<p>Washington Workforce Training and Education Coordinating Board 128 10th Avenue SW PO Box 43105 Olympia, WA 98504-3105</p> <p>workforce@wtb.wa.gov http://www.wtb.wa.gov/PCS_Complaints.asp (instructions)</p>
<p>West Virginia</p>	<p>West Virginia Higher Education Policy Commission 1018 Kanawha Blvd E., Ste 700 Charleston, WV 25301-2800</p> <p>West Virginia Office of the Attorney General Consumer Protection Division P.O. Box 1789, Charleston, WV 25326-1789 http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf</p>	<p>Community and Technical College System of West Virginia 1018 Kanawha Blvd. E., Ste. 700 Charleston, WV 25301</p> <p>West Virginia Office of the Attorney General Consumer Protection Division P.O. Box 1789, Charleston, WV 25326-1789 http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf</p>
<p>Wisconsin</p>	<p>Wisconsin Educational Approval Board 30 W. Mifflin St., 9th Floor, P.O. Box 8696, Madison, WI 53708 eabmail@eab.state.wi.us http://eab.state.wi.us/resources/complaint.asp</p>	
<p>Wyoming</p>	<p>Wyoming Department of Education 2300 Capitol Avenue, Hathaway Building, 2nd Floor Cheyenne, WY 82002-0050</p> <p>Attorney General's Office 123 Capitol Building, 200 W. 24th Street Cheyenne, WY 82002</p>	
<p>Puerto Rico</p>	<p>Puerto Rico Council on Higher Education P.O. Box 1900 , San Juan, PR 00910-1900</p> <p>Puerto Rico Department of Justice P.O. Box 9020192, San Juan, Puerto Rico 00902-0192</p>	
<p>Guam</p>	<p>Not yet developed</p>	
<p>Virgin Islands</p>	<p>Government of the United States Virgin Islands Department of Education, Office of the Commissioner 1834 Kongens Gade St. Thomas, V.I. 00802</p>	